

Himeji

Foreign Nationals Advice Center

Free advice
Confidential

We can give you advice on the things that are troubling you about living in Japan and the things that you want to know about living here.

Languages in which
we can provide advice

Vietnamese
Advice on Living in Japan in Vietnamese

Chinese

Spanish

Portuguese

English

French

Japanese

Times and days
on which we can
provide advice

Monday to Friday

Closed on Saturdays,
Sundays, public holidays and
the New Year's holidays

9:00 ~ 12:00

13:00 ~ 17:00

| | Monday | Tuesday | Wednesday | Thursday | Friday |
|------------|-------------|-------------|-------------|-------------|-------------|
| Vietnamese | 13:00~17:00 | 13:00~17:00 | 13:00~17:00 | 13:00~17:00 | 13:00~17:00 |
| Chinese | | 13:00~16:00 | | | |
| Spanish | | 13:00~16:00 | | | |
| Portuguese | | 13:00~16:00 | | | |
| English | ● | ● | ● | ● | ● |
| French | ● | ● | ● | ● | ● |
| Japanese | ● | ● | ● | ● | ● |

You can ask for advice at the center using a translation machine (more than 11 languages available), even in languages our advisors cannot speak.



Location where we can provide advice

In the Citizens Advice Center
on the 1F of the Main Building of Himeji City Hall

☎079-221-2159
4-1 Yasuda, Himeji



Advice on Living in
Japan in Vietnamese

☎080-6158-4445

Tuesdays: 1 p.m. to 5 p.m.

Joto-machi General Center
122-2 Joto-machi, Himeji-shi



Wednesdays: 1 p.m. to 5 p.m.

Takagi General Center
553-2 Ogawa, Hanada-cho, Himeji-shi



(You will not be connected outside of hours)
Languages in which we can provide advice:
Vietnamese and Japanese

Thursdays: 1 p.m. to 5 p.m.

Mino no Sato Exchange Hall
964-5 Mino, Shigo-cho, Himeji-shi





Information and Consultation Services for International Residents

| Organizations | Type of Consultation | Phone Number | Business hours and days | Languages |
|--|--|--|---|--|
| Himeji International Exchange Center | Provision of Information (General affairs) | 079-287-0820 | Everyday 8:35 ~ 17:20 | English |
| Foreign Nationals Advice Center (Himeji Cultural and International Exchange Foundation) | General affairs | 079-221-2159 | Mon-Fri 9:00 ~ 12:00 13:00 ~ 17:00 | English, French (Mon-Fri) Portuguese, Spanish, Chinese (Tue 13:00 ~ 16:00). If the available staff does not speak your language, you may consult using a translation device. Vietnamese Mon-Fri 13:00 ~ 17:00 |
| | | 080-6158-4445 (Only during consultation hours) | Tue Jotomachi General Center Wed Takagi General Center Thu Mino-no-Sato Exchange Center 13:00 ~ 17:00 | Vietnamese |
| Himeji-Hatsu Sekai | General affairs | 079-287-0821 (Only during consultation days) | 2 nd and 4 th Sun 14:00 ~ 17:00 | Spanish, Portuguese, Chinese, English |
| Foundation for the Welfare and Education of the Asian People, Refugee Assistance Headquarters Kansai Branch | General affairs * For refugees and their families only | 079-221-2759 (Inside Citizen's Consultation Center, Himeji City Office) | 2 nd and 4 th Tue 10:00 ~ 12:00 13:00 ~ 16:00 | Vietnamese |
| | | 078-361-1700 0120-090-091 | Mon-Fri 9:30 ~ 12:30 13:30 ~ 17:00 | English, Vietnamese |
| Hyogo Multicultural Counseling Center (Information and Advisory Service, Hyogo International Association) | General affairs Legal issues | 078-382-2052 | General affairs: Mon-Fri 9:00 ~ 17:00 Legal issues: Monday. Reservation required, via phone (13:00 ~ 14:00, 14:00 ~ 15:00) | English, Chinese, Spanish, Portuguese |
| (NGO Network for Foreigners' Assistance KOBE) | General affairs | 078-232-1290 | Sat-Sun 9:00 ~ 17:00 | English, Chinese, Spanish, Portuguese, Vietnamese |
| Kobe International Center for Cooperation and Communication, Kobe International Community Center | General affairs Specific consultation services (visas, administration procedures) | 078-291-8441 | General affairs: Mon-Fri 10:00 ~ 12:00, 13:00 ~ 17:00 Consultation about visas and administration procedures: 1st and 3rd Wed 13:00 ~ 16:00 (reservation required, via phone) | General issues English (Mon-Fri) Chinese (Mon-Fri) Korean (Fri) Portuguese (Thu) Vietnamese (Mon / Wed) Spanish (Tue / Thu) Filipino (Wed) |
| Himeji Public Employment Security Office, Employment Service Corner for Non-Japanese Workers | Employment Services | 079-222-4431 | Mon-Fri 8:30 ~ 12:00 13:00 ~ 17:15 | English, Spanish, Portuguese (Mon 13:00 ~ 17:00) Chinese (1st, 3rd, and 5th Thu 13:00 ~ 16:00) Vietnamese 1st, 3rd Tue 13:00 ~ 16:00 2nd and 4th Thu 13:00 ~ 16:00 |



| Organizations | Type of Consultation | Phone Number | Business hours and days | Languages |
|---|---|---|--|--|
| Kobe Public Employment Security Office, Employment Service Corner for Non-Japanese Workers | Employment Services | 078-362-8610 | Mon-Fri 8:30 ~ 17:15 | Chinese (Mon-Tue 10:00 ~ 12:00 13:00 ~ 16:00) English, Portuguese, Spanish (Wed-Thu 13:00 ~ 17:00) Vietnamese(Thu 13:30 ~ 16:00) |
| Hyogo Labor Bureau Supervision Section, Department of Labor Standards, Consultation Corner for Non-Japanese Workers | Labor / employment conditions | 078-367-9151 | Tue-Wed 9:30 ~ 12:00 13:00 ~ 17:00 | Chinese |
| Himeji Labor Standards Supervision Department, Consultation Corner for Non-Japanese Workers | Labor / employment conditions | 079-241-0889 | Thu, 1st / 3rd / 5th Fri 9:30 ~ 12:00 13:00 ~ 17:00 | Vietnamese |
| Kobe District Legal Affairs Bureau | Human rights (Discrimination) | 0570-090911 (Recorded voice) | Mon-Fri 9:00 ~ 17:00 | English, Chinese, Korean, Filipino, Portuguese, Vietnamese |
| Hyogo-Prefecture Bar Association, Legal Center, Nishi-Harima Bureau | Legal issues | 079-286-8222 | Mon-Fri 13:30 ~ 16:30 Sat 10:00 ~ 12:00 (Fee required) (reservation required) | Japanese |
| Foreign Resident Information Center Kobe | Immigration, visa | 0570-013904 (Call 03-5796-7112 from IP phones, PHS and abroad) | Mon-Fri 8:30 ~ 17:15 | English, Chinese, Portuguese, Spanish |
| Foreign Resident Information Center Osaka | Immigration, visa | | Mon-Fri 8:30 ~ 17:15 | English, Chinese, Portuguese, Korean, Spanish |
| NPO Corporation Kobe Foreigners Friendship Center (KFC) | General affairs, support for Japanese learning. Jobs, housing, education, etc. | 078-612-2402 | Mon-Fri 9:30 ~ 17:30 | Chinese, Vietnamese, Mongolian |
| NGO Network for Foreigners' Assistance KOBE | General affairs | 078-232-1290 | Fri 13:00 ~ 20:00 | English, Spanish, Portuguese, Filipino (Chinese by appointment only) |
| NPO Corporation AMDA International Medical Information Center | Referrals to medical institutions with foreign language support via telephone interpreter | 03-6233-9266 | Mon-Fri 10:00 ~ 15:00 | Simple Japanese |
| Center for Multicultural Information and Assistance-Hyogo | Medical and health issues | 078-453-7440 | Fri 13:00 ~ 18:00 | English, Japanese, Chinese |
| Himeji City Gender Equality Promotion Center "I-messae" Women's Advice Service | All issues affecting women | In-person Consultations (to make an appointment) 079-287-0807 | Tue, Thu, Sat 10:00 ~ 16:00 Wed, Fri 10:00 ~ 18:00 | Japanese |
| | | Telephone consultation 079-287-0801 | Tue 10:00 ~ 16:00 Wed, Fri 10:00 ~ 18:00 | |
| Himeji City Partner Violence Consultation and Support Center | Domestic violence consultation | 079-221-1532 | Mon-Fri 8:50 ~ 17:20 | Japanese |

Organization names above are in random order.

This is a guidebook for living in Japan and is available on the Internet

You can view this guidebook on your PC, smartphone or tablet.

Hands on Himeji

Guide to Living in Japan for Foreigners

We have prepared the "Hands on Himeji" guidebook on life in Japan and have published it on the Himeji City website so that foreigners living in Himeji can live with peace of mind in the region. Please make sure to use it.

Available in
5
languages

Portuguese

English

Vietnamese

Chinese

Simple Japanese

Simple Japanese Page

<https://www.city.himeji.lg.jp/>

Hands on Himeji



〈Inquiries〉

Himeji City Culture and International Division
(International Exchange Center)

3F EGRET HIMEJI
68-290 Hon-machi, Himeji-shi, Hyogo

☎ 079-287-0820



Useful to Smartphone Apps for Living in Japan

Free of charge

Multilingual Information for Living in Japan

Available in
14
languages

Gives easy-to-understand explanations on 17 areas of information necessary for living in Japan (e.g., resident status, housing, education and medical care). Displays emergency earthquake bulletins in 14 languages which are distributed when an earthquake with a seismic intensity of 5-lower or more strikes in Japan.

Issuer: Council of Local Authorities for International Relations (CLAIR)

▼ Android



▼ iOS



Hyogo Emergency Net

Available in
12
languages

Provides information (e.g., evacuation information) and a variety of disaster prevention information (e.g., earthquake, tsunami and weather information) from Hyogo Prefecture and cities and towns in Hyogo Prefecture.

Issuer: Hyogo Prefecture

▼ Android



▼ iOS



* You may be charged packet transfer communication fees depending on the contract with your telecommunications company because predetermined packet transfer communications occur.